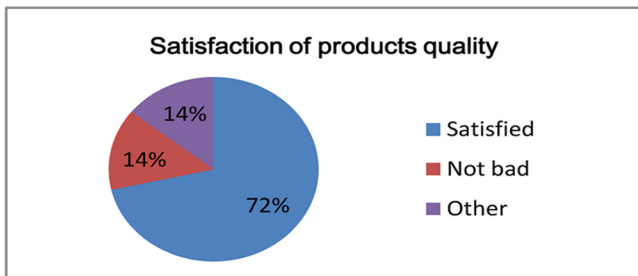


2012 The Third Quarter of Customer Satisfaction Questionnaire

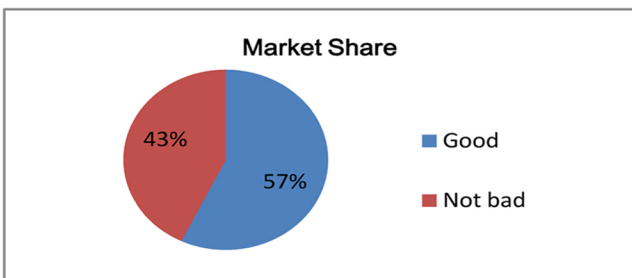
Date: 2012/11/05

Result of the Survey

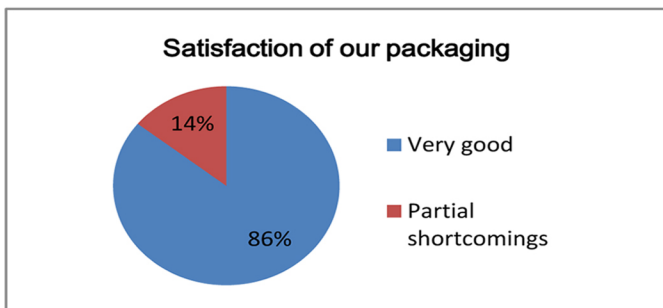
1. Are you satisfied with our products quality?



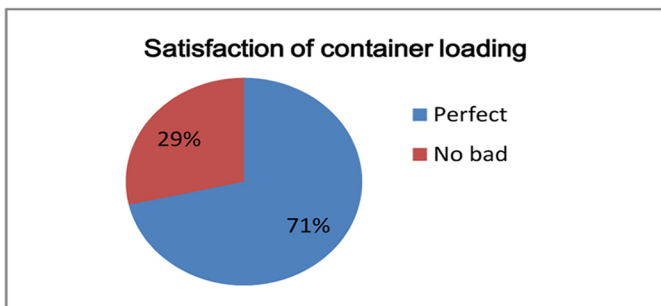
2. How about our products selling in your market?(What are the hot selling products in your market? Please let us know your comment.)



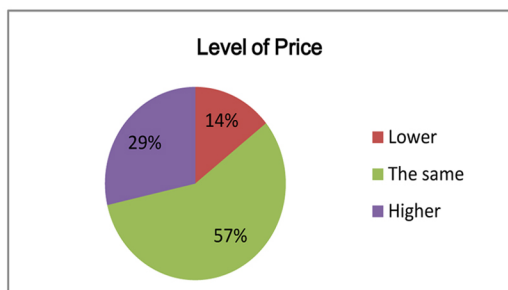
3. Are you satisfied with our packaging (Color Box or Neutral Box)?



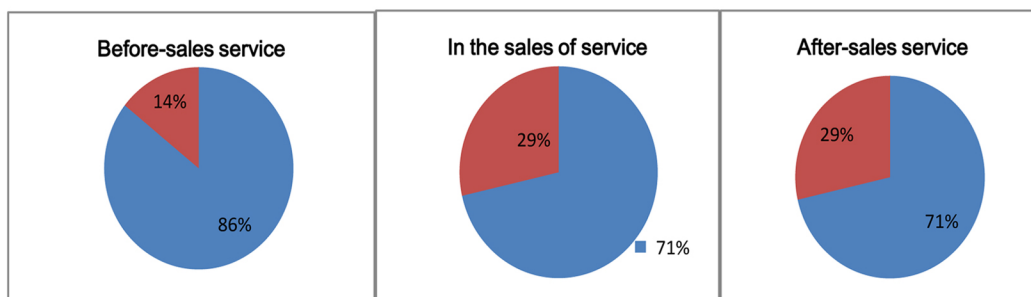
4. Are you satisfied with our way of container loading?



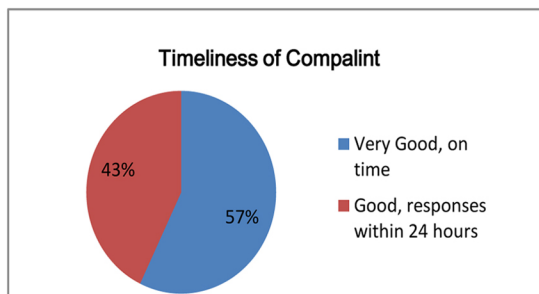
5. Comparing with other competitors, our prices are:



6. What do you think of our service?(Please let us know your opinion to improve our service.)



7. Are you satisfied with the way we are dealing with the complaint?Timeliness:



8. Are you satisfied with the way we are dealing with the complaint?Solve problems effectively:

